

Policy Number: 1.55  
Section: General Procedures  
Approved On: November 2020  
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**Policy: Fair Acres Geriatric Center COVID-19 Reopening Visitation**

**Purpose:** To reopen visitation while minimizing risk to the health and well-being of residents, employees, and visitors.

**Responsibility:** All employees

**Standard Supervised Visitation:**

All visitation will be scheduled by the Social Services Department. The contact phone number to schedule visitation is 610-891-5657. The facility will make all attempts to accommodate visitation requests for those residents residing on recovered units and yellow units. Visitation will not be permitted, at this time, for those residents residing on units where a recent exposure has occurred. The following core principles must be observed prior to, during and after any scheduled visitation.

1. A maximum of 2 visitors per resident will be permitted and should arrive at the facility in one car, preferably 15-minutes prior to the scheduled appointment time.
2. All visitors must be tested for COVID-19, and provide proof of the negative test result, within 3 days prior to arriving for their visit. Without proof of a negative result, the visit will be rescheduled for a later time when proof can be provided.
3. Visitors will park in a specified location and a facility representative will meet them. Screening will take place while the visitors remain in their vehicle.
4. All visitors must wear a surgical mask or N95 mask while visiting facility grounds. No cloth masks will be permitted in the facility. If visitors do not have an appropriate mask, one will be provided for them.
5. All visits will be scheduled in 20-minute increments. Sanitation will take place in between each visit.
6. Hand hygiene must be performed prior to entering the visitation area and after exiting the visitation area.
7. Visitors must always stay in the designated visitation area during the visit.
8. Physical contact is prohibited at all times during visitation with residents.
9. No exchanges of personal belongings will be accepted at this visit. Please contact Social Services to arrange at a later time.
10. If prior to, or at any time during the visit, a visitor experiences any symptoms of COVID-19, they must report this to the facility representative. If a visitor were to experience any symptoms in the 14-day period following visitation, this should be immediately reported to the facility.

11. If any of these core principles are not observed, it is at the facility's discretion to end the visit at any time.

**Hospice Sign-on/End-of-life Visitation:**

At the request of the responsible party, one hospice sign-on visit and one end-of-life visit will be granted and approved at the discretion of the facility. This contact-less visit will take place in the resident-care area. A maximum of 2 visitors per resident will be accompanied to the resident-care area, following screening and the application of full personal protective equipment.

**Compassionate Care Visitation:**

At the request of the responsible party, Compassionate Care visitation will be granted and approved at the facility's discretion based upon documented physical, mental, or emotional change in status. Compassionate care visitation will be arranged as a contact-less visit. If the resident's physical/mental condition prohibits a contact-less visit in a neutral zone, alternative arrangements will be provided.

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